

SCHEDULE-AT-A-GLANCE (check www.restorationindustry.org for updates)

TUESDAY, MARCH 23, 2010

10:30 am - 5:30 pm	Annual Golf Tournament*
8:00 am - 5:00 pm	Mold Refresher CEC Course*

WEDNESDAY, MARCH 24, 2010

7:30 am - 4:30 pm	RIA's Rug Tour of the World*
8:00 am - 3:00 pm	Pre-Convention Workshop #1: Survival Spanish for Restoration Professionals*
	Pre-Convention Workshop #2: EPA Certified Lead Renovator Workshop*
	Pre-Convention Workshop #3: Part II - Creating Workshop Relationships with Adjusters that Last*
3:00 PM	2-Day Convention Begins
3:00 pm - 6:00 pm	Exhibit Hall Open
4:00 pm - 4:30 pm	Annual Membership Meeting
5:00 pm - 6:00 pm	New Member/1st Time Attendee Reception
6:30 pm - 8:30 pm	Welcome Reception

THURSDAY, MARCH 25, 2010

6:45 am - 8:30 am	Continental Breakfast
7:30 am - 8:30 am Early-Bird Track	Insider Secrets - Legal Assessment of Insurance Benefits
	Get Me the Money! Effective Collection Techniques Restoration of Historical Roofing
9:15 am - 10:15 am	GENERAL SESSION: Keynote Address - "Titles Mean Zero When Leading Your Team - Accelerate Your Impact"
10:00 am - 2:00 pm	Exhibit Hall Open
11:00 am - 1:00 pm	Lunch in Exhibit Hall
2:00 pm - 2:50 pm Educational Sessions	Cleaning for Health: Applying the Concepts
	Ethical People + Ethical Dealings = Ethical Operations There's More to Maintaining Stone than Cleaning
3:00 pm - 3:50 pm Educational Sessions	EPA & OSHA Regulations: Know the Difference
	Legal Developments in Health & Safety Green and Sustainable Cleaning
4:00 pm - 4:50 pm Educational Sessions	Residential Nightmares: Dealing with Condo Losses
	An Honest Chemical Broker: Appropriate Chemical Usage Cleaning High-Value and Oriental Rugs After Sewage Damage
5:00 pm - 6:00 pm	Networking & Awards Reception
6:15 pm - 7:30 pm	Induction & Awards Ceremony

FRIDAY, MARCH 26, 2010

6:45 am - 8:30 am	Continental Breakfast
8:15 am - 9:15 am	GENERAL SESSION: Keynote Address - "White Coats & Hard Hats - Health Issues Affecting Restoration"
9:30 am - 1:30 pm	Exhibit Hall Open
11:00 am - 1:00 pm	Lunch in Exhibit Hall
1:30 pm - 2:20 pm Educational Sessions	Preparing for Your Best Exit Strategy
	RIA Soot Standard Review Rugs & Carpets You're Sure to Get into Trouble When Cleaning
2:30 pm - 3:20 pm Educational Sessions	The Unknown Hazards: Are You Protected?
	Home Depot Speaks! Good Asbestos & Lead Surveys Save Money
3:30 pm - 4:20 pm Educational Sessions	Right Bus, Wrong Seat: Finding & Placing Good Employees
	Unique & Unusual Drying Situations The Science & Business of Sanitizing
4:30 PM	Convention Ends

SATURDAY, MARCH 27, 2010

8:00 am - 3:00 pm	Post-Convention Workshop #1: Creating Great Strategies to Make More Money* Post-Convention Workshop #2: Translating Today's Technology into Business \$\$\$*
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*Some events require additional fees