PHOENIX AWARD

FAQ

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AWARD

What is the Phoenix Award?

Established in 1997, the Phoenix Award symbolizes the restoration industry's commitment to excellence, innovation, and resilience. Named after the mythical bird that rises from the ashes, it recognizes outstanding projects that exemplify the art and science of restoration. Rooted in the rich history of the Restoration Industry Association (RIA), this prestigious award honors the transformative work of professionals who restore hope and rebuild lives. Submit your project today and be part of this industry leadership and achievement legacy.

Projects should have been completed between January and December 2026 (the applicant's portion of the project must be fully completed, and the entire project must be 90% completed in this timeframe).

There is no minimum project size.

Who can submit a project for the Phoenix Award?

Any restoration professional or company that is an RIA member is eligible to submit a project. Projects must demonstrate excellence in execution, creative problem-solving, and adherence to industry best practices. ***Application Deadline is January 8, 2027***

Application Form:

Complete the official Phoenix Award application form available on the RIA website.

Application Fees: 2027 will be the first year that there is no application fee for this award.

Each entry must be accompanied by a separate application.

What are the key elements of a strong submission package?

To increase your chances of winning, ensure your submission includes:

Comprehensive Project Description: A clear narrative of the project, including challenges, strategies, and outcomes.

Before and After Visuals: High-quality photos or videos showcasing the transformation.

Innovative Approaches: Highlight any unique solutions or techniques used.

Supporting Data: Include measurable outcomes like cost savings, timeline efficiency, or customer satisfaction.

Customer Testimonials: Positive feedback from the client can add credibility.

Compliance and Standards: Demonstrate adherence to RIA standards and industry best practices.

How should the package be organized?

Cover Letter: Introduce the project and why it is worthy of the award.

Project Overview: Summarize the project scope, timeline, and goals.

Detailed Documentation: Include detailed narratives, images, and supporting data.

Conclusion: Reflect on the project's significance and impact on the industry.

Attachments: Ensure all supplementary documents are properly labeled and referenced.

What common mistakes should be avoided?

Lack of Clarity: Avoid vague descriptions or omitting key details.

Poor Quality Visuals: Submit clear, high-resolution images and videos.

Disorganization: Ensure the package follows a logical and easy-to-navigate structure.

Failure to Meet Guidelines: Adhere to submission requirements, including deadlines and formatting.

What makes a submission stand out?

Creativity and Innovation: Highlight unique aspects of the project.

Detailed Documentation: Show evidence of the project's complexity and success.

Client Impact: Demonstrate how the project positively impacted the client and community.

Who can I contact for help?

For additional support, you can reach out to the Phoenix Award Review Committee or:

Nicole Sargent - Senior Director of Operations, RIA

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Phone: 856-380-6863

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