



Restoration Industry Association (RIA)
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FOR IMMEDIATE RELEASE

Restoration Industry Association (RIA) Releases Preliminary Report for Restoration Contractors Assisting Clients With COVID-19 Concerns

New Jersey (March 19, 2020) – The Restoration Industry Association (RIA), in collaboration with the Institute of Inspection, Cleaning and Restoration Certification (IICRC), has released a Preliminary Report for Restoration Contractors Assisting Clients With COVID-19 Concerns.

The restoration industry has extensive experience in assisting individuals and organizations when their lives have been disrupted by catastrophic events such as floods and fires. Therefore, it is no surprise that clients are turning to restoration professionals to assist them in properly responding to the coronavirus pandemic referred to as COVID-19.

In such circumstances it is imperative that restoration professionals be clear about what their services can, and cannot, accomplish for the client. This Preliminary Report has been prepared by a wide range of experts from the cleaning and restoration industry to assist contractors in managing the risks arising from efforts to mitigate the COVID19 pandemic. The Report is based on extensive industry experience and, to the extent possible, has incorporated guidance provided by the Centers for Disease Control and Prevention (CDC) and the U.S. Environmental Protection Agency (EPA), as of the published date of this document.

“The COVID-19 outbreak is an unprecedented challenge for the restoration industry,” said Mark Springer, CR, RIA President-Elect. “It is critical that restorers have the best possible information available to help them formulate their work practices. RIA thanks IICRC for collaborating on this important project and acknowledges the outstanding efforts of Michael Pinto, FLS, CSP, CMP, Chairperson of RIA’s Environmental Council and the many contributors who helped make this document possible.”

“The restoration industry is best served when great minds come together to address challenges that steer our industry forward,” said Michael Dakduk, IICRC President/CEO. “The Institute applauds RIA’s Environmental Council and IICRC Standards Chairman, Brandon Burton, WLS, MWR, and his team for spearheading this effort for all restorers.”

The Preliminary Report is intended solely for informational purposes to supplement the training and other research performed by restorers and should not be construed as an industry standard or guideline. The Report is a living document that will continue to be updated as the circumstances surrounding COVID-19 continue to evolve.

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About the Restoration Industry Association (RIA)

The Restoration Industry Association (RIA) is the oldest and largest trade association representing the restoration and reconstruction industry with nearly 1,000 member firms worldwide. RIA serves and represents the interests of its members by promoting the highest ethical standards; providing education, professional qualification and certification opportunities; positively influencing regulations and governmental actions; and advancing the safety, image, efficiency, and competitiveness of industry members. For more information, visit www.restorationindustry.org.

About the Institute of Inspection, Cleaning and Restoration Certification (IICRC)

The information and guidance in this Preliminary Report was developed in collaboration with the Institute of Inspection, Cleaning and Restoration Certification (IICRC). The IICRC is the leading certification body in the cleaning and restoration industry, and an ANSI Accredited Standards Developer. Representing more than 60,000 certified technicians and 6,000 Certified Firms in 22 countries, the IICRC, in partnership with regional and international trade associations, represents the entire industry. For more information on the IICRC, visit www.IICRC.org.